



# AEROQ

Accredited Certification Body for Environmental Management Systems - ISO Ghid 66:1999

Fellow Member of the European Organization for Quality - EOQ



# CERTIFICATE

nr: 130 M

This is to certify the: **Environmental Management System**

of

## BUSINESS RELATIONS S.R.L.

România, Jud. Timiș, Timișoara, Calea Circumvalațiunii-Clădirea P+3, nr. 8-12, et. 1

Complies with:

**SR EN ISO 14001:2005, EN ISO 14001:2004**

- Domain:**
- Call center services (incoming and outgoing calls).
  - Information systems design and consulting.
  - Data processing.
  - Standard and customized training programs.
  - Market research and surveys.

References: RENAR Accreditation Certificate nr. 030-C/08.07.2005  
Audit Report nr: 1367/17.05.2006

Issue Date:  
19.05.2006

Expire Date:  
18.05.2009

First Issue Date:  
19.05.2006

*Objective evidence for maintaining the validity of certificate have to confirmed by annual surveillance reports.  
This certificate may be withdrawn or canceled, if during the surveillance audits  
it is found the conditions required for its approval are not adhered to.*

**President of Governing Board,**

Eng.

Constantin GHETE



**Director,**

Constantin AVRAM